



Please tick (✓) the appropriate

Application Form for Mobile Banking

Registration

Password Reset

De-registration

Branch:

SoId:

Date:

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Name of the Applicant

<input type="text"/>
<input type="text"/>

Mobile Number

Customer ID

Account Number (Primary A/c)

Secondary Account Number 1.

Secondary Account Number 2.

Secondary Account Number 3.

Secondary Account Number 4.

Secondary Account Number 5.

Mode of Operation

Single Either or Survivor Anyone of us

Any one of Authorized Person

Duplicate Mobile Banking Password Required:

For Application PIN

For MPIN

Declaration and Acceptance:

I/We wish to register/de-register for mobile banking services offered by Tripura Gramin Bank. I/We understand that all operation effected through this Mobile Banking Service are binding on me/us. I/We affirm, confirm and undertake that I/We have read and understood the Terms and Conditions for usage of Mobile Banking Service of Tripura Gramin Bank as set forth in this form, product brochures, instruction manuals, usage guide Branch/ notice board or at banks website (www.tripuragraminbank.org) and the same may be amended from time to time. I/We agree to be bound by the said Terms and Conditions. I/We further authorize the Bank to debit my/our account(s) towards any charges for Mobile Banking Services, if applicable in future. I/We declare that the above information along with the other documents referred or provided therewith is true, correct, complete and up-to-date in all respects and I/We have not withheld any information.

Signature of the Customer(s)

Terms & Conditions

1. Mobile Banking is secured through alloted passwords, OTPs, PINs. Secure custody and protection from sharing is the responsibility of the customer.
2. Service charges, maintenance charges for usage or subscription to mobile banking are realized as applicable from time to time. Customers are advised to enquire the same from Branch Officials, website or product brochures before application. Bank is authorized to deduct applicable charges from customers account.
3. It is safe to change Mobile Banking PINs, and Transaction passwords regularly.
4. In case of loss of mobile with registered SIM card, customer should immediately inform Bank and get the services deactivated.
5. Bank bears no liability for unauthorized use of the Mobile Banking through usage of credentials provided to access these channels to customers.
6. Services may not be available at all Mobile Phones. Customers should check the applicability before application.
7. On successful registration of the customer for enabling Mobile Banking Services at Bank's System, the Application PIN & MPIN will be sent to the registered Mobile Number.
8. The customer shall be required to acquaint himself with the detailed process for using Mobile Banking Application and Tripura Gramin Bank shall not be responsible for any error made by the customer.
9. It is the responsibility of customer to abide by RBI/Government guidelines related to Foreign transactions/remittances and usage of accounts.
10. If wrong mobile number is provided or not updated on change, any loss will be sole responsibility of the customer.
11. In case of joint accounts, the applicant is required to submit the attached mandate form duly signed by all the joint account holder(s). This facility is available to only those joint accounts where mode of operation is "Either or Survivor"/ "Any one of us"/ "Any one of authorized person". The transaction in such accounts shall be binding on all the joint account holders, jointly and severally.
12. The terms and conditions of service form the contract between customer and Bank. By applying for Mobile Banking Service of the Bank, the customer acknowledges these terms. These terms will be in addition and not in derogation of the terms and conditions relating to any account of the customer.

ACKNOWLEDGEMENT

Received application for m-banking for Registration/Password Reset/De-registration on _____.

Authorised officials Signature with seal

LETTER OF MANDATE FOR MOBILE BANKING SERVICES

(In case of accounts in name of more than one person)

To
Tripura Gramin Bank
_____Branch

I/We,.....(All
accountholdersexcepttheoneappliedformobilebankingservice)am/arethejointaccountholder(s)ofBankAccountNumber
SB/CD (The said account/s) opened with TripuraGramin Bank
along with(name of person availing
mobilebankingservice).I/Weherebyauthorize.....

(Nameofperson
availingmobilebankingservice)toavailMobileBankingServiceforthesaidaccount(s)forandonmy/ourbehalf.I/Weaffirm,
confirm and undertake that I/We have read and understood the Terms and Conditions for usage of the Mobile Banking
service of TripuraGramin Bank as mentioned in this form, product brochures, instruction manuals, usage guide Branch/
notice board or at banks website (www.tripuragraminbank.org), which may be amended from time to time, and that I/We
agree to abide by them. I/We hereby state that if I/We wish to revoke the above authorization, I/We shall duly issue a letter
of revocation (“the revocation letter”) to TripuraGramin Bank in this regard. I/we hereby agree that until ten days after
receipt of such revocation letter, the authorization as aforesaid shall hold good. I/We further authorize the Bank to debit
our accounts towards any charges for mobile banking service, if applicable infuture.

Yours faithfully,

Signature of Joint Holder 1

Signature of Joint Holder 2

Signature of Joint Holder 3

Signature of Joint Holder 4

Date:

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FOR OFFICE USE ONLY

Verified the details of the account holder from the record and found correct. The applicant is permitted to subscribe to Mobile Banking Service offered by the Bank.

Date: _____ Signature of Authorised Officer

Above details uploaded for enabling the account(s) for Mobile Banking Service requested by the customer

Date: _____ Entry made by _____ Signature of Authorised Officer